

Privacy Policy

Innovative Resources Academy

Last Updated: [25-03-2026]

Innovative Resources Academy (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or interact with us.

By accessing or using our services, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

Information that can identify you, such as:

- Name
- Email address
- Phone number
- Address
- Organization/Company details
- Payment information (processed securely through third-party gateways)

b. Non-Personal Information

- Browser details
- Device type
- IP address
- Pages visited
- Time spent on website
- Cookies and usage data

c. Training & Academic Information

When you enroll in a course or training program, we may collect:

- Student details
- Enrollment information

- Attendance records
 - Assignment submissions
 - Certification data
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2. How We Use Your Information

We use collected information to:

- Provide and manage our training programs and services
 - Process your registration or course enrollment
 - Issue certificates and maintain academic records
 - Improve our website and user experience
 - Communicate updates, offers, and service-related information
 - Respond to queries or requests
 - Maintain internal data analytics and reporting
 - Ensure security and prevent fraudulent activities
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3. How We Share Your Information

We do **not** sell or rent your personal information.

We may share your information only with:

a. Trusted Service Providers

- Payment processors
- Email and SMS service tools
- Website hosting and analytics providers

b. Legal Requirements

We may disclose information if required by:

- Law or legal process
- Regulatory authorities
- To protect our rights or the safety of others

c. Certification & Partner Organizations

If the training program involves external certification or accreditation, your details may be shared with relevant authorities.

4. Cookies & Tracking Technologies

We may use cookies and tracking tools to:

- Personalize your experience
- Analyze website performance
- Provide targeted content

You can disable cookies through your browser settings, but some site features may not function properly.

5. Data Security

We employ industry-standard security measures to safeguard your data from:

- Unauthorized access
- Loss or misuse
- Alteration or disclosure

However, no online transmission is 100% secure, and we cannot guarantee absolute safety.

6. Data Retention

We retain your information only as long as necessary for:

- Providing our services
 - Academic and certification records
 - Legal or regulatory compliance
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7. Your Rights

Depending on your location, you may have the right to:

- Access your personal information
- Update or correct your data
- Request data deletion

- Opt out of marketing communications

For any requests, contact us at the details below.

8. Third-Party Links

Our website may contain links to third-party websites or services. We are not responsible for their content or privacy practices.

9. Children's Privacy

Our services are not intended for children under 13. We do not knowingly collect data from children without parental consent.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on our website with the revised date.

11. Contact Us

If you have any questions or concerns about this Privacy Policy, reach us at:

Innovative Resources Academy
Email: safetytrainings@ira.org.in
